PayPal Global Sellers

Store owner FAQ

Plug & Play International Ecommerce

✓ Translation of your store   ✓ Multiple currency capability

✓ Exposure to over 60 countries   ✓ Parcel forwarding service

✓ International SEO indexing

Frequently asked Questions

What's the essential idea?

The Webinterpret plugin help improve the conversion rate of your international buyers through giving them a comprehensive end-to-end localized shopping experience.

How does that work?

The Webinterpret Plug & Play solution creates international versions of your store in local language, local currency and with local shipping. We translate your product titles and attributes 4 international languages (French, Spanish, Italian, German). We automatically convert product sizes along with prices based on current exchange rates (you can also set specific pricing on a country level)

That sounds like it would cost a lot?

The translation and conversion services that Webinterpret offers are free.

Do PayPal fees apply?

Standard PayPal fees, including but not limited to cross border fees, will apply. Exchange rates and spreads will apply to currency conversion as explained in the PayPal User Agreement.

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Which Countries are included in the PayPal Global Sellers program?

That's up to you. All the following markets are available, however if you do not wish to sell to a specific country, we simply do not activate that store:

Åland Islands	Cyprus	Hong Kong	Lithuania	Norway	Spain
Albania	Czech Republic	Iceland	Luxemburg	Poland	Sweden
Andorra	Denmark	India	Macedonia	Portugal	Switzerland
Australia	Estonia	Ireland	Malta	Romania	Taiwan
Austria	Faroe Islands	Israel	Mexico	San Marino	UK
Belgium	Finland	Italy	Moldova	Serbia	Ukraine
Bosnia and Herzegovina	France	Japan	Monaco	Singapore	United Arab Emirates
Bulgaria	Germany	Korea	Montenegro	Slovakia	
Canada	Gibraltar	Latvia	Netherlands	Slovenia	
Croatia	Greece	Lichtenstein	New Zealand	South Africa	

Do you comply with VAT regulations?

All localized stores will comply with VAT exemptions and regulations.

Which platforms do you support?

	Supported version	Supported PHP Version
Shopify	**All**	**N/A**
Magento	**1.6 - 1.9 2.1**	**5.3.2 - 7.0**
WooCommerce	**2.1 - 2.6**	**5.3.2 - 7.0**
Bigcommerce	**All**	**N/A**

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What about Stock synchronization & Order fulfillment?

You continue to manage your store and fulfil your orders exactly as you do today.

New international orders will appear in the normal order section of your domestic store, and can be fulfilled like any other.

Timelines

- **15 minutes**
  It will take roughly 15 minutes to download and install our plugin on your store

- **48 hours**
  After 48 hours the preview of your international stores will be available

- **48 hours**
  After a further 48 hours your international stores will be launched. Once they are live, we'll then call to guide you through your international store settings.

Support

If you need any help to find answers to frequently asked questions, tips, tricks and reference materials, visit our Help Centre click here.

Remember, that there is no obligation and you are free to amend or withdraw from the program at any time without penalty.

Finally, we'd like to congratulate you on the steps taken to truly go worldwide with PayPal & Webinterpret.

Webinterpret contact

Help & Support: https://webinterpret.zendesk.com/hc/en-us

Blog: http://blog.webinterpret.com

Website: www.webinterpret.com