

Store owner FAQ

Plug & Play International Ecommerce

- ✓ Translation of your store
- ✓ Exposure to over 60 countries
- ✓ International SEO indexing
- ✓ Multiple currency capability
- ✓ Parcel forwarding service

Frequently asked Questions

What's the essential idea?

The Webinterpret plugin help improve the conversion rate of your international buyers through giving them a comprehensive end-to-end localized shopping experience.

How does that work?

The Webinterpret Plug & Play solution creates international versions of your store in local language, local currency and with local shipping. We translate your product titles and attributes 4 international languages (French, Spanish, Italian, German). We automatically convert product sizes along with prices based on current exchange rates (you can also set specific pricing on a country level)

That sounds like it would cost a lot?

The translation and conversion services that Webinterpret offers are free.

Do PayPal fees apply?

Standard PayPal fees, including but not limited to cross border fees, will apply. Exchange rates and spreads will apply to currency conversion as explained in the PayPal User Agreement.



Which Countries are included in the PayPal Global Sellers program?

That's up to you. All the following markets are available, however if you do not wish to sell to a specific country, we simply do not activate that store:

Åland Islands	Cyprus	Hong Kong	Lithuania	Norway	Spain
Albania	Czech Republic	Iceland	Luxemburg	Poland	Sweden
Andorra	Denmark	India	Macedonia	Portugal	Switzerland
Australia	Estonia	Ireland	Malta	Romania	Taiwan
Austria	Faroe Islands	Israel	Mexico	San Marino	UK
Belgium	Finland	Italy	Moldova	Serbia	Ukraine
Bosnia and Herzegovina	France	Japan	Monaco	Singapore	United Arab Emirates
Bulgaria	Germany	Korea	Montenegro	Slovakia	
Canada	Gibraltar	Latvia	Netherlands	Slovenia	
Croatia	Greece	Lichtenstein	New Zealand	South Africa	

Do you comply with VAT regulations?

All localized stores will comply with VAT exemptions and regulations.

Which platforms do you support?

	Supported version	Supported PHP Version
Shopify	All	N/A
Magento	1.6 - 1.9 2.1	5.3.2 - 7.0
WooCommerce	2.1 - 2.6	5.3.2 - 7.0
Bigcommerce	All	N/A

What about Stock synchronization & Order fulfillment?

You continue to manage your store and fulfil your orders exactly as you do today.

New international orders will appear in the normal order section of your domestic store, and can be fulfilled like any other.

Timelines

- **15 minutes**
It will take roughly 15 minutes to download and install our plugin on your store
- **48 hours**
Within 48 hours we will create the international versions of your store. We'll also turn ON the ability to accept payments in 25 currencies within your store. International shipping via our Parcel forwarding service will also be enabled.
- **48 hours**
Within a further 48 hours, the new international versions of your store will be populated with translated and localized versions of your products and will be ready to launch.

At this point we will contact you to review the new international versions of your store and their settings before the full launch.

Support

If you need any help to find answers to frequently asked questions, tips, tricks and reference materials, visit our [Help Centre click here](#).

Remember, the PayPal Global Sellers is offered entirely free for selected PayPal merchants. There is no obligation and you are free to amend or withdraw from the program at any time without penalty.

Finally, we'd like to congratulate you on the steps taken to truly go worldwide with PayPal & Webinterpret.

Webinterpret contact

Help & Support: <https://webinterpret.zendesk.com/hc/en-us>

Blog: <http://blog.webinterpret.com>

Website: www.webinterpret.com

